



UTILITIES SERVICE  
Customer Understanding Agreement  
HILDALE / COLORADO CITY UTILITIES  
320 EAST NEWEL AVENUE, P.O. BOX 840490  
HILDALE, UT 84784-0490 (435) 874-1160

Dear Applicant,

This form is to verify that you have had explained to your understanding the existing service or services for which you have applied. Hildale/Colorado City Utilities wants you to understand the contract for services that you are entering into. Please take the time to read the information packet and ask any questions you may have concerning the utility services you have applied for. Be aware that this information may be updated or changed at any time without notice.

     **Uniform Utility Billing Ordinance ..... page 2**  
     **Deposit and Reimbursement Information ..... page 4**  
     **General Rates and Fees Information ..... page 5**  
     **Water Rates and Fees Information ..... page 6**  
     **Water Service Customer Information ..... page 8**  
     **Wastewater Rates and Fees Information ..... page 9**  
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     **Gas Rates and Fees Information ..... page 11**  
     **Gas Service Customer Information ..... page 12**  
     **Solid Waste Rates and Fees Information ..... page 13**  
     **Solid Waste Service Customer Information ..... page 14**

Certification:

I certify that I have had explained to my understanding and/or have received an information packet which explains to my understanding the services which I have applied for. If there is any question regarding my account, I know I can call the office at (435) 874-1160.

Customer:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

Hildale/Colorado City Utilities is committed to serving all customers in the Hildale/Colorado City area without discrimination. Utility services shall not be denied on basis of religion, race, color, national origin or ethnicity, gender, or any other basis protected under the Fair Housing Act.